CASE STUDY/TESTIMONIAL

SUCCESS STORY

PENCHECKS® TRUST

THE COMPANY
Economic Group Pension Services (EGPS)

WEBSITE
egps.com

CLIENT TYPE
Retirement Plan Consulting and Services

CONTACT
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Transaction Specialist

*Having PenChecks prepare the necessary paperwork and send out all the distribution packages is a huge time saver. **Their Amplify portal makes it quick and easy to enter participant data.** And the Missing Participant IRAs remove the company's fiduciary responsibility by appropriately managing unclaimed participant accounts. **PenChecks takes all that and more off our hands so we can focus on other plan termination requirements.***

Objective

Reduce the time and effort required to process plan participant distributions when terminating defined contribution plans.

Company Situation

EGPS assists plan sponsors and TPAs with plan terminations, including processing more than 1,000 terminated participant distributions each year. Some of the terminations involve large numbers of participant distributions, others are small plans. Either way, the time required to gather the data, process the paperwork, assemble and mail the distribution packages puts a significant burden on the transaction team. EGPS turned to PenChecks for a simpler and more efficient way to perform these important plan termination requirements.

The PenChecks Trust® Solution

PenChecks provides two different distribution services, which we choose depending on the number of participants in the terminating plan. With large numbers, EGPS uses **Premier Distributions**, PenChecks' turnkey solution for handling the distribution processing from end to end. EGPS provides the participant data and funding and PenChecks manages every step from benefit elections to payment processing. When the terminating plan only has a few participants, EGPS opts for the **Missing Participant IRA service**, which provides the basic services to establish a Safe Harbor-compliant IRA for missing or non-responsive participants.

Results

The Premier Level service greatly reduces EGPS's administrative workload by simplifying the distribution process. EGPS provides the participant data and funding and PenChecks manages every step from benefit elections to payment processing. The Missing Participant IRA service makes it easy for EGPS to force out missing or non-responsive participants from the terminating plan, so they can legally shut down the plan in a timely manner.

» Free up your staff to focus on higher-value client activities.

More Ways to Reduce Administrative Workload

Over the years, EGPS has added several more PenChecks distribution services to save time and allow staff to focus on higher-value client activities. These include Express Distributions, which process participant payments, tax withholding and remitting, and 1099-R and 945 forms. Others include Missing Participant Search services, Automatic Rollover IRAs for ongoing plans, and 1099-R filing as a stand-alone service. The participant searches and IRAs help EGPS pay out unclaimed accounts when participants are located or remove them from the plan according to Department of Labor regulations when they remain unresponsive.

> *Terminating plans is a complex, time-consuming endeavor.* ***PenChecks Premier Distributions Service allows us to hand off many time-consuming administrative tasks so we can terminate the plan safely and efficiently.*** *As long as we get the participant data and funding to PenChecks on time we can count on them processing the distributions in a timely manner.*

Safe, Secure Payment Processing.

About Us

PenChecks Trust Company of America (PenChecks Trust) is a state-chartered, non-depository trust company and the largest independent provider of outsourced benefit distribution services and Automatic Rollover/Missing Participant IRAs in the country. With almost 30 years in business, the PenChecks family of companies is an expert and industry-leading provider of unique and comprehensive solutions for a myriad of trust resolution issues. Services include automated and branded solutions for benefit payment processing, uncashed / stale dated checks, Abandoned Plan/QTA services and Taxable Savings Accounts. Customers include financial institutions, third party administrators, plan advisors, and plan sponsors.