CASE STUDY/TESTIMONIAL

SUCCESS STORY

PENCHECKS TRUST®

THE COMPANY
The ANGELL Pension Group, Inc.

WEBSITE
angellpensiongroup.com

CLIENT TYPE
Third Party Administrator

Objective

Assist clients in distribution processing, tax withholding and reporting and managing missing participant accounts when terminating plans.

Company Situation

The ANGELL Pension Group is a national leader in third-party administration and compliance, providing a full array of administrative, actuarial, Section 125 and nonqualified services to more than 3,000 clients nationwide.

Many of ANGELL's clients, especially those with brokerage accounts, struggle with record keeping and tracking, as well as the tax withholding and remittance aspects of plan distributions. Others have problems finding and cashing out missing participants when terminating plans. As part of their services, ANGELL assists these clients in completing these burdensome tasks. To reduce the administrative workload of their own staff and that of their clients, ANGELL now refers these clients to PenChecks Trust.

After terminating a plan, one of our clients had to make corrective contributions due to an IRS audit. ***PenChecks*** *processed all the distributions in a timely manner and let us know when the checks were cashed. They also set up default IRAs for all missing participants to ensure those assets were properly managed.*

The PenChecks staff was easy to work with and they walked me through the entire process. Overall, it was a very pleasant experience.

The PenChecks Trust® Solution

PenChecks Trust provides ANGELL and its clients with a seamless process for managing plan distributions and tax withholdings. When a client needs assistance processing a distribution, ANGELL assists the client in the set-up of their plan account with Penchecks. The trustee or custodian wires the funds to PenChecks Trust, and an ANGELL staff member works with PenChecks Trust to verify the details.

In most cases, ANGELL or the plan sponsor transmits the benefit election form to the participant, and ANGELL assists in completing the distribution instructions to PenChecks. In the case of lost or missing participants, the applicable information is provided to PenChecks, and they complete the search process and benefit payment.

PenChecks Trust handles the entire process, from cutting and mailing checks (or processing wires or ACHs) to withholding and reporting taxes and the remittance process. They even generate and file the required 1099-R forms at the end of the year. They also offer a complete missing participant solution that involves locating unresponsive plan participants and reuniting them with their funds.

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“Having ***PenChecks*** *process plan distributions and year-end tax reporting* ***has been a huge relief – for us and our clients.”***

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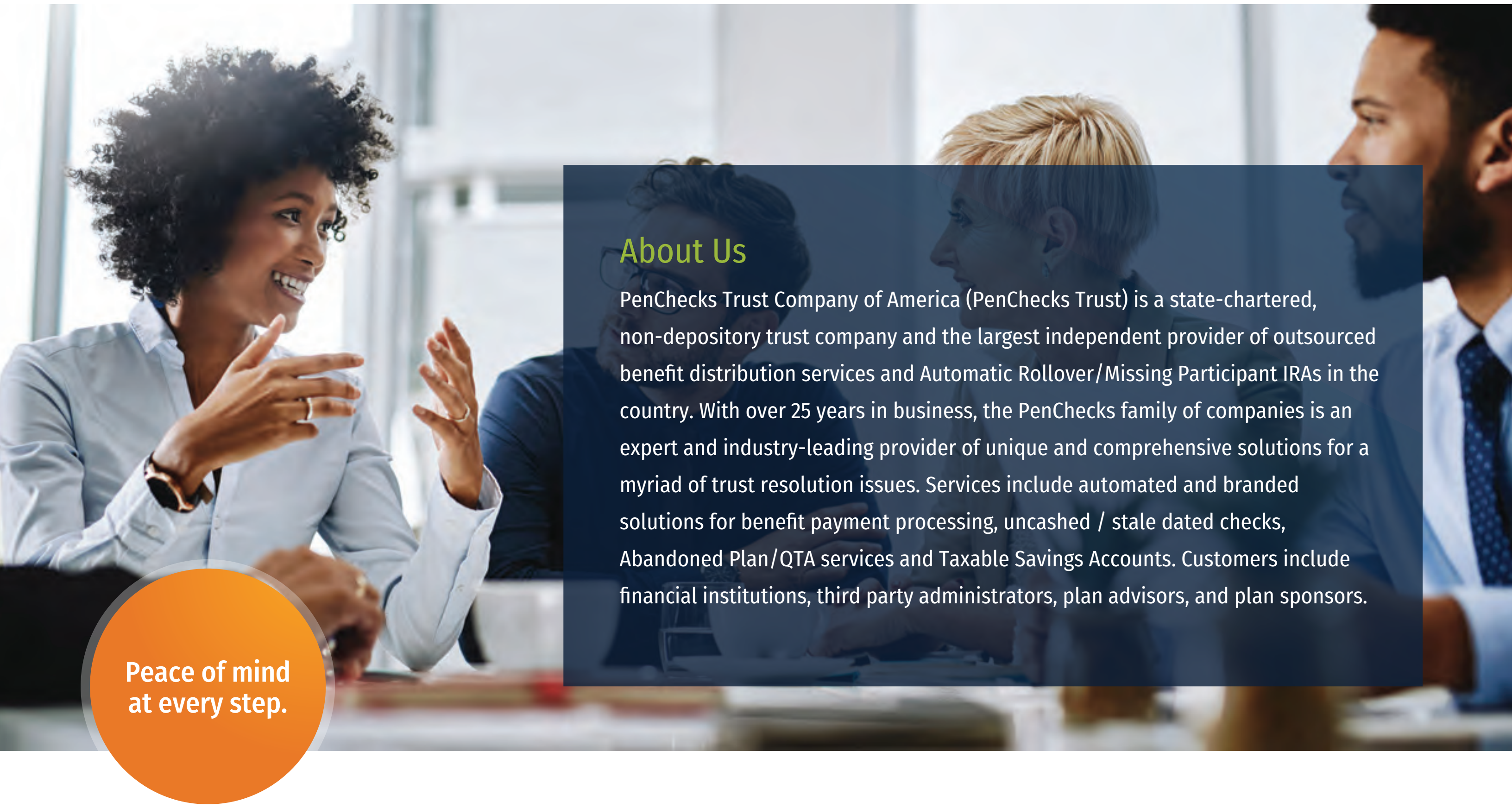
When former employee plan participants are unresponsive, PenChecks Trust initiates search efforts to locate them. When they are found, they process the benefit election forms, and then processes the distributions via check, wire or ACH. When participants can’t be located or otherwise fail to respond, PenChecks Trust establishes Default IRA accounts to ensure the assets are properly managed according to Department of Labor Safe Harbor regulations.

Results

ANGELL no longer has to spend large blocks of time trying to locate missing participants, walking clients through the process of electronically remitting federal withholding taxes, and dealing with the complexities of filing in many different states. As a result, staff can now focus on the company’s core business of plan compliance and consulting.
ANGELL clients also save time and money by turning some or all of their distribution processing activities over to PenChecks Trust. Additionally, PenChecks helps ANGELL’s plan sponsors meet their fiduciary responsibilities with respect to missing participants.



About Us

PenChecks Trust Company of America (PenChecks Trust) is a state-chartered, non-depository trust company and the largest independent provider of outsourced benefit distribution services and Automatic Rollover/Missing Participant IRAs in the country. With over 25 years in business, the PenChecks family of companies is an expert and industry-leading provider of unique and comprehensive solutions for a myriad of trust resolution issues. Services include automated and branded solutions for benefit payment processing, uncashed / stale dated checks, Abandoned Plan/QTA services and Taxable Savings Accounts. Customers include financial institutions, third party administrators, plan advisors, and plan sponsors.